

23 March, 2020

ISUZU AUSTRALIA LIMITED: DEALER NETWORK CORONAVIRUS (COVID-19) UPDATE

Isuzu Australia Limited (IAL) and the Isuzu Dealer Network acknowledges the ongoing development of the COVID-19 situation and advice from the Australian Government / health authorities.

All business operations including sales, service, parts and business support services will continue to be available across IAL and the Dealer Network.

The health and safety of the Isuzu community remains our top priority, and we have been monitoring the situation closely. In accordance with advice from the Australian government and relevant authorities we have established appropriate sanitary safeguards for employee and visitor hygiene at all locations.

- **Dealership Locations:** Isuzu Truck Dealers remain open with access to sales, service and parts. Road transport remains an essential service and IAL and the Dealer Network are prepared and committed to supporting the task at hand.
- **Workplace Flexibility:** We will continue to assess the need for workplace flexibility on an ongoing basis and additional measures are in place to support uninterrupted business operations.
- **Supply chain/customers:** Anticipated pressures on our supply chains will be regularly reviewed and we continue to work closely with Isuzu Motors Limited and other suppliers to manage business continuity. Current stock levels of trucks, parts and engines remain adequate to support operators and customers.
- **Contact:** We understand the need for our customers and suppliers to maintain business and communication channels with IAL and the Isuzu Dealer Network and our plans place a high priority on providing safe and effective contact and support resources.

We will provide ongoing updates and will keep our customers and suppliers fully informed of the latest status and any impacts.

IAL and the Isuzu Dealer Network is committed to its role as a leading Australian commercial equipment supplier and employer of choice. The health and safety of our workers, customers, suppliers and partners is our first priority and we are committed to supporting the well-being of all people and business associated with our brand.

Further information from the Australian government regarding COVID-19 can be found here: <https://www.health.gov.au/news/health-alerts/novel-coronavirus-2019-ncov-health-alert>

For further information from Isuzu Australia Limited, please call our customer care centre: Freecall 1800 035 640 or contact your local Isuzu dealer.